



Reliant Energy Retail Services, LLC
PUCT Certificate #10007

FINAL INVOICE

Billing date:
12/05/2025

Date due:
12/22/2025

Amount due:
\$37.66

Current due date does not extend date due for previous amount due.

Account information

Customer name: **RESIDENCE AT PALACE APARTMENTS, LLC**
Invoice number: **423 000 618 768**
Service address: **2229 DANIEL DR 144 ARLINGTON TX 76010-8939**
Reliant account: **24 732 368 - 6**
Reliant SecureSM36 for Business
Chat online at **reliant.com**
TDD Device for Hearing Impaired: **1-888-467-3542**
1-800-894-6678 Mon-Fri 7am - 7pm
For outages or emergencies: call Oncor electric delivery at **1-888-313-4747**

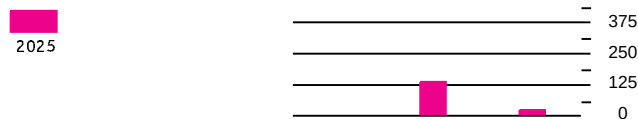
Bill summary

Previous amount due **30.00**
Payment **0.00**
Balance forward \$30.00
Billing period: **10 days (11/24/2025 - 12/04/2025)**
Base Charge 2.95
Energy Charge 20 kWh @ \$0.093000/kWh 1.86
Oncor Electric Delivery Charges: 2.53
Temporary Emergency Electric Energy Facilities: 0.02
Gross Receipts Tax Reimbursement 0.15
Sales Tax 2% 0.15
Current charges **\$7.66**

Amount due: \$37.66

Pay by 12/22/2025 to avoid the 5% late fee charge
Amount due if after due date: \$37.66

Electricity usage details



Billing period ending	11/24	12/04
Electricity used (kWh)	142	20
Average low temp	55°	43°
Average high temp	73°	58°

*Temp Source: National Weather Service. Region: North Central Texas

Ways to pay

Visit reliant.com/pay for ways to pay online, by phone, or even at select in-person locations. Plus, discover tools that can make payment practically effortless. You can also get started by scanning the QR code on the back of the bill.

Please mail this portion with your payment. Make check payable to: Reliant



P. O. Box 3765
Houston, TX 77253-3765
PUCT Certificate #10007

Account number **24 732 368 - 6**
\$37.66 is due on **12/22/2025**

Make a CARE donation*

☐ \$1 ☐ \$5 ☐ \$10 ☐ Other

*Read more about the CARE bill assistance program on the next page

\$

Payment amount

\$

Amount due if after due date: \$37.66

RESIDENCE AT PALACE APARTMENTS, LLC
PO BOX 5169
OAKBROOK IL 60522



RELIANT
PO BOX 650475
DALLAS TX 75265-0475



0330111396298

012100002473236861000000037660000000376630

Meter usage

ESI ID:	Billing days	kWh multiplier	Current meter read	Previous meter read	kWh usage
10443720004324145					
Meter number:					
166860703LG	10	1	36,417 (12/04/2025)	36,397 (11/24/2025)	20

The average price you paid for electricity service this month (per kWh) = \$0.367

Payment options

Pay by QR code

Scan to make a payment.



Pay online

Visit reliant.com/pay

Pay by phone

Call 713-207-7243 or
1-866-222-7100 to pay by credit
card or bank account

Pay by mail

Mail a check to:
Reliant, P.O. Box 650475
Dallas, TX 75265-0475

Understanding your bill

Base charge	Energy charge	Energy Delivery Charges
A charge assessed during each billing cycle without regard to the customer's demand or energy consumption	The amount of electricity you used (shown in kWh) times the price you pay per kWh	The total amounts assessed by a Transmission and Distribution Service Provider "TDSP" for the delivery of electricity to a customer over poles and wires and other TDSP facilities not including discretionary charges. These charges are set by the Public Utility Commission of Texas and are charged to every customer, regardless of provider.



*CARE: We're proud to offer the Community Assistance by Reliant Energy (CARE) program to assist Reliant customers facing financial hardship in paying their electricity bills. This program is possible thanks to Reliant and customer contributions. To help neighbors in need, you can add a donation to your paper bill payment or log in to reliant.com to add a donation to your online bill payment. To learn more, visit reliant.com/aboutcare.

Oncor Electric Delivery update: The last time Oncor Electric Delivery changed its rates affecting the Energy Delivery Charges line item on this account was 09/01/2025.

Notice to customers: The practice of adding charges for unrequested products or services is known as "cramming" and is prohibited by law. If you believe that any charge for a product or service that appears on your bill has not been authorized by you, call Reliant at 1-800-894-6678 and request an investigation of this charge. If you are dissatisfied with our investigation, you may file a complaint with the Public Utility Commission of Texas (PUCT) at PO Box 13326, Austin, Texas, 78711-3326. PUCT phone number: local 512-936-7120, toll-free in Texas 1-888-782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at 512-936-7136 or toll-free at 1-800-735-2988.

PUCT-required notice: Vegetation Management: Need Trees Trimmed Near Power Lines?

Trees and plants growing near Transmission and Distribution lines can create safety hazards and cause outages. If you notice vegetation growing too close to power lines, you can request to have it trimmed. Doing so will help prevent outages and ensure a safe environment. Please note that the utility company will generally trim vegetation around the highest wire between electrical poles. Contact information and details can also be found on our site at reliant.com/treetrimming

Multiple Bills Notice-- You are receiving more than one invoice in a 30-day period for operational reasons. Please remit the total amount shown by the due date indicated on this invoice. If you require additional time to pay, please contact one of our customer care representatives at 1-800-894-6678. We apologize for any inconvenience this may have caused you.

Miscellaneous Gross Receipts Tax Reimbursement: -- The Gross Receipts Tax (GRT) is a tax by the State of Texas on sellers of electricity. The GRT is imposed on sellers of electricity making sales to customers in incorporated cities or towns with a population greater than 1,000, and ranges from 0.581% to 1.997%. This tax reimbursement is applicable regardless of customer tax status.