

Billing date:
11/25/2025

Date due:
12/11/2025

Amount due:
\$30.00

CO680

Account information

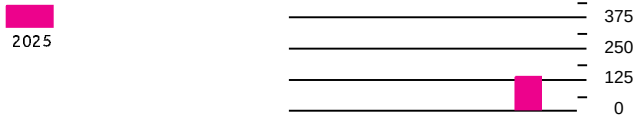
Customer name: **RESIDENCE AT PALACE APARTMENTS, LLC**
Invoice number: **117 013 080 772**
Service address: **2229 DANIEL DR 144 ARLINGTON TX 76010-8939**
Reliant account: **24 732 368 - 6**
Reliant SecureSM 36 for Business
Chat online at **reliant.com**
TDD Device for Hearing Impaired: **1-888-467-3542**
1-800-894-6678 Mon-Fri 7am - 7pm
For outages or emergencies: call Oncor electric delivery at **1-888-313-4747**

Bill summary

Billing period: **29 days (10/27/2025 - 11/24/2025)**
Previous amount due **\$0.00**
Payments **\$0.00**
Balance forward **\$0.00**
Other charges **\$0.00**
Current charges **\$30.00**
Amount due: \$30.00

TX01

Electricity usage details



Billing period ending **11/24**
Electricity used (kWh) **142**
Average low temp **55°**
Average high temp **74°**

*Temp Source: National Weather Service. Region: North Central Texas

Pay by 12/11/2025 to avoid the 5% late fee charge
Amount due if after due date: \$31.50

Ways to pay

Visit reliant.com/pay for ways to pay online, by phone, or even at select in-person locations. Plus, discover tools that can make payment practically effortless. You can also get started by scanning the QR code on the back of the bill.

Please mail this portion with your payment. Make check payable to: Reliant

Make a CARE donation*

☐ \$1 ☐ \$5 ☐ \$10 ☐ Other

*Read more about the CARE bill assistance program on the next page

Payment amount

\$

Amount due if after due date: \$31.50

RESIDENCE AT PALACE APARTMENTS, LLC
PO BOX 5169
OAKBROOK IL 60522



RELIANT
PO BOX 650475
DALLAS TX 75265-0475



Account transaction details

Payments	
Payment	0.00
Total payments	\$0.00

Meter usage

Service Address
2229 DANIEL DR 144 ARLINGTON TX 76010-8939

ESIID: 10443720004324145	Billing days	kWh multiplier	Current meter read		Previous meter read		kWh usage
Meter number: 166860703LG	28	1	36,397 (11/24/2025)	-	36,255 (10/27/2025)	=	142

Current electricity charges

Reliant Secure SM 36 for Business							
Billing period: 29 days (10/27/2025 - 11/24/2025)							
Base Charge							2.95
Energy Charge			142 kWh	@ \$0.093000/kWh			13.21
Oncor Electric Delivery Charges							12.19
Standard Reconnect at Meter							0.50
Gross Receipts Tax Reimbursement							0.56
Sales Tax 2%							0.59

The average price you paid for electricity service this month (per kWh) = \$0.200

Thank you for being a valued customer. **Your current plan is effective through October 31, 2027.** Before this date, you will receive information about your plan options. Feel free to call us at 1-800-894-6678 if you have any questions.

Current charges \$30.00

Payment options

Pay by QR code
Scan to make a payment.



Pay online
Visit reliant.com/pay

Pay by phone
Call 713-207-7243 or
1-866-222-7100 to pay by credit
card or bank account

Pay by mail
Mail a check to:
Reliant, P.O. Box 650475
Dallas, TX 75265-0475

Understanding your bill

Base charge	Energy charge	Energy Delivery Charges
A charge assessed during each billing cycle without regard to the customer's demand or energy consumption	The amount of electricity you used (shown in kWh) times the price you pay per kWh	The total amounts assessed by a Transmission and Distribution Service Provider "TDSP" for the delivery of electricity to a customer over poles and wires and other TDSP facilities not including discretionary charges. These charges are set by the Public Utility Commission of Texas and are charged to every customer, regardless of provider.



*CARE: We're proud to offer the Community Assistance by Reliant Energy (CARE) program to assist Reliant customers facing financial hardship in paying their electricity bills. This program is possible thanks to Reliant and customer contributions. To help neighbors in need, you can add a donation to your paper bill payment or log in to reliant.com to add a donation to your online bill payment. To learn more, visit reliant.com/aboutcare.

Oncor Electric Delivery update: The last time Oncor Electric Delivery changed its rates affecting the Energy Delivery Charges line item on this account was 09/01/2025.

Notice to customers: The practice of adding charges for unrequested products or services is known as "cramming" and is prohibited by law. If you believe that any charge for a product or service that appears on your bill has not been authorized by you, call Reliant at 1-800-894-6678 and request an investigation of this charge. If you are dissatisfied with our investigation, you may file a complaint with the Public Utility Commission of Texas (PUCT) at PO Box 13326, Austin, Texas, 78711-3326. PUCT phone number: local 512-936-7120, toll-free in Texas 1-888-782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at 512-936-7136 or toll-free at 1-800-735-2988.

Hurricane Preparedness Guidelines

IF YOU ARE UNDER A HURRICANE WARNING, FIND SAFE SHELTER RIGHT AWAY.

When a hurricane is 36 hours from arriving

- Turn on your TV or radio in order to get the latest weather updates and emergency instructions.
- Restock your emergency preparedness kit. Include food and water sufficient for at least three days, medications, a flashlight, batteries, cash, and first aid supplies. <https://www.ready.gov/build-a-kit>

When a hurricane is 18-36 hours from arriving

- Bookmark your city or county website for quick access to storm updates and emergency instructions.
- Bring loose, lightweight objects inside that could become projectiles in high winds (e.g., patio furniture, garbage cans); anchor objects that would be unsafe to bring inside (e.g., propane tanks); and trim or remove trees close enough to fall on the building.

When a hurricane is 6-18 hours from arriving

- Turn on your TV/radio, or check your city/county website every 30 minutes in order to get the latest weather updates and emergency instructions.
- Charge your cell phone now so you will have a full battery in case you lose power.

When a hurricane is 6 hours from arriving

- If you're not in an area that is recommended for evacuation, plan to stay at home or where you are and let friends and family know where you are.
- Close storm shutters, and stay away from windows. Flying glass from broken windows could injure you.
- Turn your refrigerator or freezer to the coldest setting and open only when necessary. If you lose power, food will last longer. Keep a thermometer in the refrigerator to be able to check the food temperature when the power is restored.

Survive DURING

- If told to evacuate, do so immediately. Do not drive around barricades.
- If sheltering during high winds, go to a FEMA safe room, ICC 500 storm shelter, or a small, interior, windowless room or hallway on the lowest floor that is not subject to flooding.
- If trapped in a building by flooding, go to the highest level of the building. Do not climb into a closed attic. You may become trapped by rising flood water.

Be safe AFTER

- Listen to authorities for information and special instructions.
- Do not touch electrical equipment if it is wet or if you are standing in water. If it is safe to do so, turn off electricity at the main breaker or fuse box to prevent electric shock.
- Avoid wading in flood water, which can contain dangerous debris. Underground or downed power lines can also electrically charge the water.

Miscellaneous Gross Receipts Tax Reimbursement: -- The Gross Receipts Tax (GRT) is a tax by the State of Texas on sellers of electricity. The GRT is imposed on sellers of electricity making sales to customers in incorporated cities or towns with a population greater than 1,000, and ranges from 0.581% to 1.997%. This tax reimbursement is applicable regardless of customer tax status.

