



Reliant Energy Retail Services, LLC  
PUCT Certificate #10007

FINAL INVOICE

Billing date:  
07/07/2025

Date due:  
07/23/2025

Amount due:  
\$158.23

Current due date does not extend date due for previous amount due.

Account information

Customer name: Lakeside Forest  
Invoice number: 399 000 876 876  
Service address: 1251 WILCREST DR 386  
HOUSTON TX 77042-1764  
Reliant account: 23 337 603 - 7  
Reliant Secure<sup>SM</sup>36 for Business  
Chat online at [reliant.com/contact](https://reliant.com/contact)  
TDD device for hearing impaired: 1-888-467-3542  
713-207-7777 or toll-free 1-866-222-7100  
For outages or emergencies: call Centerpoint Energy at 1-800-332-7143

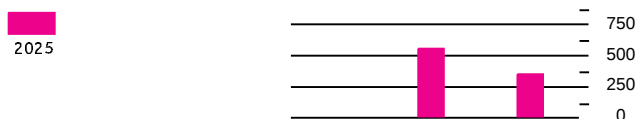
Bill summary

Previous amount due 221.22  
Payment 06/17/2025 -125.38  
Balance forward \$95.84  
Billing period: 21 days (06/12/2025 - 07/03/2025)  
Base Charge 2.95  
Energy Charge 369 kWh @ \$0.093000/kWh 34.32  
CenterPoint Energy Delivery Charges: 18.91  
Gross Receipts Tax Reimbursement 1.12  
Sales Tax 1% 0.57  
Current charges \$57.87  
Late Payment Penalty \$4.52

Amount due: \$158.23

Pay by 07/23/2025 to avoid the 5% late fee charge  
Amount due if after due date: \$158.23

Electricity usage details



Billing period ending 06/12 07/03  
Electricity used (kWh) 590 369  
Average low temp 76° 77°  
Average high temp 92° 93°

\*Temp Source: National Weather Service Region: Houston, Texas

Ways to pay

Visit [reliant.com/pay](https://reliant.com/pay) for ways to pay online, by phone, or even at select in-person locations. Plus, discover tools that can make payment practically effortless. You can also get started by scanning the QR code on the back of the bill.

Please mail this portion with your payment. Make check payable to: Reliant



P. O. Box 3765  
Houston, TX 77253-3765  
PUCT Certificate #10007

Lakeside Forest  
PO BOX 5169  
OAK BROOK IL 60522-5169



Make a CARE donation\*  
☐ \$1 ☐ \$5 ☐ \$10 ☐ Other

\*Read more about the CARE bill assistance program on the next page

\$

Account number 23 337 603 - 7  
\$158.23 is due on 07/23/2025

Payment amount

\$

Amount due if after due date: \$158.23

RELIANT  
PO BOX 650475  
DALLAS TX 75265-0475



0340106783343

012100002333760371000000158230000001582330

### Meter usage

| ESI ID:<br>1008901012189157543100 | Billing<br>days | kWh<br>multiplier | Current<br>meter read | Previous<br>meter read | kWh<br>usage |
|-----------------------------------|-----------------|-------------------|-----------------------|------------------------|--------------|
| Meter number:<br>188408281        | 21              | 1                 | 96,342 (07/03/2025)   | 95,973 (06/12/2025)    | 369          |

The average price you paid for electricity service this month (per kWh) = \$0.152

### Payment options

**Pay by QR code**

Scan to make a payment.

**Pay online**

Visit [reliant.com/pay](https://reliant.com/pay)

**Pay by phone**

Call 713-207-7243 or  
1-866-222-7100 to pay by credit  
card or bank account

**Pay by mail**

Mail a check to:  
Reliant, P.O. Box 650475  
Dallas, TX 75265-0475

### Understanding your bill

| Base charge                                                                                               | Energy charge                                                                     | Energy Delivery Charges                                                                                                                                                                                                                                                                                                                            |
|-----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| A charge assessed during each billing cycle without regard to the customer's demand or energy consumption | The amount of electricity you used (shown in kWh) times the price you pay per kWh | The total amounts assessed by a Transmission and Distribution Service Provider "TDSP" for the delivery of electricity to a customer over poles and wires and other TDSP facilities not including discretionary charges. These charges are set by the Public Utility Commission of Texas and are charged to every customer, regardless of provider. |



\*CARE: We're proud to offer the Community Assistance by Reliant Energy (CARE) program to assist Reliant customers facing financial hardship in paying their electricity bills. This program is possible thanks to Reliant and customer contributions. To help neighbors in need, you can add a donation to your paper bill payment or log in to [reliant.com](https://reliant.com) to add a donation to your online bill payment. To learn more, visit [reliant.com/aboutcare](https://reliant.com/aboutcare).

**CenterPoint Energy update:** The last time CenterPoint Energy changed its rates affecting the Energy Delivery Charges line item on this account was 04/28/2025.

**Notice to customers:** The practice of adding charges for unrequested products or services is known as "cramming" and is prohibited by law. If you believe that any charge for a product or service that appears on your bill has not been authorized by you, call Reliant at 1-866-222-7100 and request an investigation of this charge. If you are dissatisfied with our investigation, you may file a complaint with the Public Utility Commission of Texas (PUCT) at PO Box 13326, Austin, Texas, 78711-3326. PUCT phone number: local 512-936-7120, toll-free in Texas 1-888-782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at 512-936-7136 or toll-free at 1-800-735-2988.

**Hurricane Preparedness Guidelines*****IF YOU ARE UNDER A HURRICANE WARNING, FIND SAFE SHELTER RIGHT AWAY.*****When a hurricane is 36 hours from arriving**

- Turn on your TV or radio in order to get the latest weather updates and emergency instructions.
- Restock your emergency preparedness kit. Include food and water sufficient for at least three days, medications, a flashlight, batteries, cash, and first aid supplies. <https://www.ready.gov/build-a-kit>

**When a hurricane is 18-36 hours from arriving**

- Bookmark your city or county website for quick access to storm updates and emergency instructions.
- Bring loose, lightweight objects inside that could become projectiles in high winds (e.g., patio furniture, garbage cans); anchor objects that would be unsafe to bring inside (e.g., propane tanks); and trim or remove trees close enough to fall on the building.

**When a hurricane is 6-18 hours from arriving**

- Turn on your TV/radio, or check your city/county website every 30 minutes in order to get the latest weather updates and emergency instructions.
- Charge your cell phone now so you will have a full battery in case you lose power.

**When a hurricane is 6 hours from arriving**

- If you're not in an area that is recommended for evacuation, plan to stay at home or where you are and let friends and family know where you are.
- Close storm shutters, and stay away from windows. Flying glass from broken windows could injure you.
- Turn your refrigerator or freezer to the coldest setting and open only when necessary. If you lose power, food will last longer. Keep a thermometer in the refrigerator to be able to check the food temperature when the power is restored.

**Survive DURING**

- If told to evacuate, do so immediately. Do not drive around barricades.
- If sheltering during high winds, go to a FEMA safe room, ICC 500 storm shelter, or a small, interior, windowless room or hallway on the lowest floor that is not subject to flooding.
- If trapped in a building by flooding, go to the highest level of the building. Do not climb into a closed attic. You may become trapped by rising flood water.

**Be safe AFTER**

- Listen to authorities for information and special instructions.
- Do not touch electrical equipment if it is wet or if you are standing in water. If it is safe to do so, turn off electricity at the main breaker or fuse box to prevent electric shock.
- Avoid wading in flood water, which can contain dangerous debris. Underground or downed power lines can also electrically charge the water.

**Multiple Bills Notice**-- You are receiving more than one invoice in a 30-day period for operational reasons. Please remit the total amount shown by the due date indicated on this invoice. If you require additional time to pay, please contact one of our customer care representatives at 1-866-222-7100. We apologize for any inconvenience this may have caused you.

**Reminder Notice** -- This invoice indicates that you have an unpaid balance on your account. If payment has been made, please disregard; otherwise, we appreciate your prompt payment. Thank you.

**Miscellaneous Gross Receipts Tax Reimbursement:** -- The Gross Receipts Tax (GRT) is a tax by the State of Texas on sellers of electricity. The GRT is imposed on sellers of electricity making sales to customers in incorporated cities or towns with a population greater than 1,000, and ranges from 0.581% to 1.997%. This tax reimbursement is applicable regardless of customer tax status.

