



Reliant Energy Retail Services, LLC
PUCT Certificate #10007

FINAL INVOICE

Billing date:
07/30/2025

Date due:
08/15/2025

Amount due:
\$432.70

Current due date does not extend date due for previous amount due.

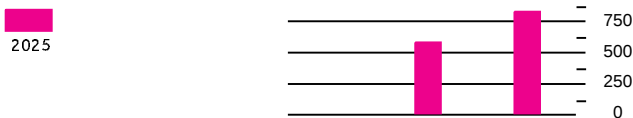
Account information

Customer name: Lakeside Forest
Service address: 1251 WILCREST DR 80
HOUSTON TX 77042-1764
Reliant SecureSM36 for Business
Chat online at reliant.com/contact
713-207-7777 or toll-free 1-866-222-7100
Invoice number: 008 009 893 403
Reliant account: 23 337 598 - 9
TDD device for hearing impaired: 1-888-467-3542
For outages or emergencies: call Centerpoint Energy at 1-800-332-7143

Bill summary

Billing period: 21 days (06/12/2025 - 07/03/2025)
Previous amount due \$201.78
Payments \$0.00
Balance forward \$201.78
Other charges \$9.44
Current charges \$221.48
Amount due: \$432.70

Electricity usage details



Billing period ending	06/12	07/03
Electricity used (kWh)	617	884
Average low temp	75°	76°
Average high temp	91°	93°

*Temp Source: National Weather Service Region: Houston, Texas

Pay by 08/15/2025 to avoid the 5% late fee charge
Amount due if after due date: \$432.70

Ways to pay

Visit reliant.com/pay for ways to pay online, by phone, or even at select in-person locations. Plus, discover tools that can make payment practically effortless. You can also get started by scanning the QR code on the back of the bill.

Please mail this portion with your payment. Make check payable to: Reliant



P. O. Box 3765
Houston, TX 77253-3765
PUCT Certificate #10007

Lakeside Forest
PO BOX 5169
OAK BROOK IL 60522-5169



Make a CARE donation*
☐ \$1 ☐ \$5 ☐ \$10 ☐ Other

*Read more about the CARE bill assistance program on the next page

\$

Account number 23 337 598 - 9
\$432.70 is due on 08/15/2025

Payment amount

\$

Amount due if after due date: \$432.70

RELIANT
PO BOX 650475
DALLAS TX 75265-0475



0020099905497

012100002333759891000000432700000004327030

Account transaction details

Payments	
Payment	0.00
Total payments	\$0.00

Other charges	
Late Payment Penalty	9.44
Total other charges	\$9.44

Meter usage

Service Address
1251 WILCREST DR 80 HOUSTON TX 77042-1764

ESIID: 1008901012189157537100	Billing days	kWh multiplier	Current meter read		Previous meter read		kWh usage
Meter number: 188408245	21	1	83,046 (07/03/2025)	-	82,162 (06/12/2025)	=	884

Current electricity charges

Reliant Secure SM 36 for Business							
Billing period: 21 days (06/12/2025 - 07/03/2025)							
Base Charge							2.95
Energy Charge			884 kWh	@ \$0.093000/kWh			82.21
Gross Receipts Tax Reimbursement							1.70
Sales Tax 1%							0.87
Sub-total current charges							\$87.73

The average price you paid for electricity service this month (per kWh) = \$0.096

Meter usage

Service Address
1251 WILCREST DR 80 HOUSTON TX 77042-1764

ESIID: 1008901012189157537100	Billing days	kWh multiplier	Current meter read		Previous meter read		kWh usage
Meter number: 188408245	15	1	82,162 (06/12/2025)	-	81,545 (05/28/2025)	=	617

Current electricity charges

Reliant Secure SM 36 for Business							
Billing period: 16 days (05/28/2025 - 06/12/2025)							
Base Charge							2.95
Energy Charge			617 kWh	@ \$0.093000/kWh			57.38
CenterPoint Energy Delivery Charges							28.78
CenterPoint Energy Delivery Charges							40.73
Gross Receipts Tax Reimbursement							2.58
Sales Tax 1%							1.33
Sub-total current charges							\$133.75

The average price you paid for electricity service this month (per kWh) = \$0.210

Current charges \$221.48

Payment options

Pay by QR code
Scan to make a payment.



Pay online
Visit reliant.com/pay

Pay by phone
Call 713-207-7243 or
1-866-222-7100 to pay by credit
card or bank account

Pay by mail
Mail a check to:
Reliant, P.O. Box 650475
Dallas, TX 75265-0475

Understanding your bill

Base charge	Energy charge	Energy Delivery Charges
A charge assessed during each billing cycle without regard to the customer's demand or energy consumption	The amount of electricity you used (shown in kWh) times the price you pay per kWh	The total amounts assessed by a Transmission and Distribution Service Provider "TDSP" for the delivery of electricity to a customer over poles and wires and other TDSP facilities not including discretionary charges. These charges are set by the Public Utility Commission of Texas and are charged to every customer, regardless of provider.



*CARE: We're proud to offer the Community Assistance by Reliant Energy (CARE) program to assist Reliant customers facing financial hardship in paying their electricity bills. This program is possible thanks to Reliant and customer contributions. To help neighbors in need, you can add a donation to your paper bill payment or log in to reliant.com to add a donation to your online bill payment. To learn more, visit reliant.com/aboutcare.

CenterPoint Energy update: The last time CenterPoint Energy changed its rates affecting the Energy Delivery Charges line item on this account was 07/21/2025.

Notice to customers: The practice of adding charges for unrequested products or services is known as "cramming" and is prohibited by law. If you believe that any charge for a product or service that appears on your bill has not been authorized by you, call Reliant at 1-866-222-7100 and request an investigation of this charge. If you are dissatisfied with our investigation, you may file a complaint with the Public Utility Commission of Texas (PUCT) at PO Box 13326, Austin, Texas, 78711-3326. PUCT phone number: local 512-936-7120, toll-free in Texas 1-888-782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at 512-936-7136 or toll-free at 1-800-735-2988.

Hurricane Preparedness Guidelines***IF YOU ARE UNDER A HURRICANE WARNING, FIND SAFE SHELTER RIGHT AWAY.*****When a hurricane is 36 hours from arriving**

- Turn on your TV or radio in order to get the latest weather updates and emergency instructions.
- Restock your emergency preparedness kit. Include food and water sufficient for at least three days, medications, a flashlight, batteries, cash, and first aid supplies. <https://www.ready.gov/build-a-kit>

When a hurricane is 18-36 hours from arriving

- Bookmark your city or county website for quick access to storm updates and emergency instructions.
- Bring loose, lightweight objects inside that could become projectiles in high winds (e.g., patio furniture, garbage cans); anchor objects that would be unsafe to bring inside (e.g., propane tanks); and trim or remove trees close enough to fall on the building.

When a hurricane is 6-18 hours from arriving

- Turn on your TV/radio, or check your city/county website every 30 minutes in order to get the latest weather updates and emergency instructions.
- Charge your cell phone now so you will have a full battery in case you lose power.

When a hurricane is 6 hours from arriving

- If you're not in an area that is recommended for evacuation, plan to stay at home or where you are and let friends and family know where you are.
- Close storm shutters, and stay away from windows. Flying glass from broken windows could injure you.
- Turn your refrigerator or freezer to the coldest setting and open only when necessary. If you lose power, food will last longer. Keep a thermometer in the refrigerator to be able to check the food temperature when the power is restored.

Survive DURING

- If told to evacuate, do so immediately. Do not drive around barricades.
- If sheltering during high winds, go to a FEMA safe room, ICC 500 storm shelter, or a small, interior, windowless room or hallway on the lowest floor that is not subject to flooding.
- If trapped in a building by flooding, go to the highest level of the building. Do not climb into a closed attic. You may become trapped by rising flood water.

Be safe AFTER

- Listen to authorities for information and special instructions.
- Do not touch electrical equipment if it is wet or if you are standing in water. If it is safe to do so, turn off electricity at the main breaker or fuse box to prevent electric shock.
- Avoid wading in flood water, which can contain dangerous debris. Underground or downed power lines can also electrically charge the water.

Multiple Usage Periods Notice -- You are being invoiced for multiple usage periods this month. If you require additional time to pay, please contact one of our customer care representatives at 1-866-222-7100. We apologize for any inconvenience this may have caused you.

Miscellaneous Gross Receipts Tax Reimbursement: -- The Gross Receipts Tax (GRT) is a tax by the State of Texas on sellers of electricity. The GRT is imposed on sellers of electricity making sales to customers in incorporated cities or towns with a population greater than 1,000, and ranges from 0.581% to 1.997%. This tax reimbursement is applicable regardless of customer tax status.