

Account Information

Account #: 23 309 535 - 5

Invoice #: 381001152317

Customer Name: TEAO, LLC

Service Address:
2227 WINROCK BLVD
HOUSTON TX 77057-4007

ESI ID: 1008901000189930019100

Date Due	Amount Due	After Due Date
08/07/2026	\$ 26,145.18	\$ 27,452.44

Account Summary

BMF Fixed Price	
Previous Amount Due	\$18,233.81
Payment 06/18/2026	-18,233.81
Balance Forward	0.00
Current Charges	26,145.18
Amount Due	\$26,145.18

Questions or Comments

Customer Service
reliant.com/business

Mid Market Customer Support

713-537-5162 Mon-Fri 7:30am-5:30pm

Toll free 1-877-505-3833

Reliant Energy Retail Services, LLC
PUCT Certificate 10007

Payment Address

RELIANT
PO BOX 650475
DALLAS TX 75265-0475

Please mail this portion with your payment. Make check payable to: RELIANT

Account: 23 309 535 - 5

Date Due	08/07/2026
Amount Due	\$ 26,145.18
After Due Date	\$ 27,452.44

Mail payment only to: (No correspondence)

TEAO, LLC
8901 GAYLORD DR #100
HOUSTON TX 77024-3042



RELIANT
PO BOX 650475
DALLAS TX 75265-0475



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Service Address		Current Electric Charges Detail	
2227 WINROCK BLVD HOUSTON TX 77057-4007		32 Day Billing Period From 06/11/2026 To 07/13/2026	
For outages or emergencies: call CenterPoint Energy at 1-800-332-7143		BMF Fixed Price	
ESI ID: 1008901000189930019100		Actual Consumption * Price	299,065 kWh @ \$0.068900/kWh 20,605.58
Electric Usage Detail		Nodal Congestion Charge	69.82
Demand	565 kW	TDSP Customer Charge	69.05
Load Factor	68.9 %	Delivery Point Charge	81.03
Meter Number: 92433945		Nuclear Decommissioning Fee	0.97
Current Meter Read 07/13/2026	22060	Transition Charge (TC6)	164.93
Previous Meter Read 06/11/2026	21727	Storm Damage Cost Recovery	67.17
kWh Multiplier	900	Transition Charge (TC5)	-61.57
kWh Usage	299,065	Utility - Other Credit	-24.19
Power Factor	94.7 %	Utility - Other Credit	-11.29
		Energy Efficiency Cost Recovery Factor(EECRF)	340.34
		Rate Case Expenses Surcharge	3.82
		Temporary Emergency Electric Energy Facilities	268.56
		Distribution Cost Recovery Factor	222.08
		Transmission Cost Recov Factor	2,472.46
		Distribution Charge (DUOS)	1,617.57
		Sales Tax 1%	258.85
		Current Charges	\$26,145.18
		The average price you paid for electricity service this month (per kWh)	\$0.084

Thank you for being a valued customer. **Your current plan is effective through your meter read on or after September 30, 2029.** Before this date, you will receive information about your plan options. Feel free to call us at 1.866.RELIANT at any time if you have questions.

Notice to customers: The practice of adding charges for unrequested products or services is known as "cramming" and is prohibited by law. If you believe that any charge for a product or service that appears on your bill has not been authorized by you, call Reliant at 1-877-505-3833 and request an investigation of this charge. If you are dissatisfied with our investigation, you may file a complaint with the Public Utility Commission of Texas (PUCT) at PO Box 13326, Austin, Texas, 78711-3326. PUCT phone number: local 512-936-7120, toll-free in Texas 1-888-782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at 512-936-7136 or toll-free at 1-800-735-2988.

Consumer Information Regarding Solar Panels: The Public Utility Commission of Texas has posted a guide to help consumers with information concerning solar panels. It is accessible at: <https://www.puc.texas.gov/consumer-help/electricity/solar/>



*CARE: We're proud to offer the Customer Assistance and Relief for Energy Bills (CARE) program to assist Reliant customers facing financial hardship in paying their electricity bills. This program is possible thanks to Reliant and customer contributions. To help neighbors in need, you can add a donation to your paper bill payment or log in to reliant.com to add a donation to your online bill payment. To learn more, visit reliant.com/aboutcare.

Need help paying your bill? Call 2-1-1 to connect with an agency in your area that offers bill assistance.



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Hurricane Preparedness Guidelines***IF YOU ARE UNDER A HURRICANE WARNING, FIND SAFE SHELTER RIGHT AWAY.*****When a hurricane is 36 hours from arriving**

- Turn on your TV or radio in order to get the latest weather updates and emergency instructions.
- Restock your emergency preparedness kit. Include food and water sufficient for at least three days, medications, a flashlight, batteries, cash, and first aid supplies. <https://www.ready.gov/build-a-kit>

When a hurricane is 18-36 hours from arriving

- Bookmark your city or county website for quick access to storm updates and emergency instructions.
- Bring loose, lightweight objects inside that could become projectiles in high winds (e.g., patio furniture, garbage cans); anchor objects that would be unsafe to bring inside (e.g., propane tanks); and trim or remove trees close enough to fall on the building.

When a hurricane is 6-18 hours from arriving

- Turn on your TV/radio, or check your city/county website every 30 minutes in order to get the latest weather updates and emergency instructions.
- Charge your cell phone now so you will have a full battery in case you lose power.

When a hurricane is 6 hours from arriving

- If you're not in an area that is recommended for evacuation, plan to stay at home or where you are and let friends and family know where you are.
- Close storm shutters, and stay away from windows. Flying glass from broken windows could injure you.
- Turn your refrigerator or freezer to the coldest setting and open only when necessary. If you lose power, food will last longer. Keep a thermometer in the refrigerator to be able to check the food temperature when the power is restored.

Survive DURING

- If told to evacuate, do so immediately. Do not drive around barricades.
- If sheltering during high winds, go to a FEMA safe room, ICC 500 storm shelter, or a small, interior, windowless room or hallway on the lowest floor that is not subject to flooding.
- If trapped in a building by flooding, go to the highest level of the building. Do not climb into a closed attic. You may become trapped by rising flood water.

Be safe AFTER

- Listen to authorities for information and special instructions.
- Do not touch electrical equipment if it is wet or if you are standing in water. If it is safe to do so, turn off electricity at the main breaker or fuse box to prevent electric shock.
- Avoid wading in flood water, which can contain dangerous debris. Underground or downed power lines can also electrically charge the water.

