



Reliant Energy Retail Services, LLC
PUCT Certificate #10007

Billing date:
05/14/2025

Date due:
05/30/2025

Amount due:
\$38.34

Account information

Customer name: **Eden Pointe at Wilcrest**
Invoice number: **418 000 570 818**

Service address: **1307 WILCREST DR 4702
HOUSTON TX 77042-1600**
Reliant account: **23 337 818 - 1**

Reliant SecureSM36 for Business: **Thank you for being a valued customer. Your current plan is effective through October 31, 2027.**
Before this date, you will receive information about your plan options.
Feel free to call us at 1-800-894-6678 if you have any questions.

Chat online at **reliant.com**
TDD Device for Hearing Impaired: **1-888-467-3542**

1-800-894-6678 Mon-Fri 7am - 7pm
For outages or emergencies: call Centerpoint Energy at **1-800-332-7143**

Bill summary

Previous amount due	0.00
Payment	0.00
Balance forward	\$0.00

Billing period: **29 days (04/15/2025 - 05/13/2025)**

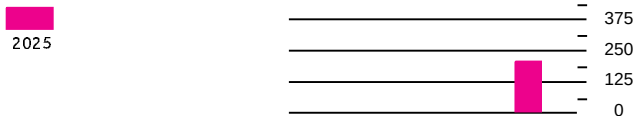
Base Charge	2.95
Energy Charge 217 kWh @ \$0.093000/kWh	20.18
CenterPoint Energy Delivery Charges:	14.09
Gross Receipts Tax Reimbursement	0.74
Sales Tax 1%	0.38

Current charges **\$38.34**

Amount due: \$38.34

Pay by 05/30/2025 to avoid the 5% late fee charge
Amount due if after due date: \$40.26

Electricity usage details



Billing period	MAY
Electricity used (kWh)	217
Average low temp	68°
Average high temp	85°

*Temp Source: National Weather Service Region: Houston, Texas

Ways to pay

Visit reliant.com/pay for ways to pay online, by phone, or even at select in-person locations. Plus, discover tools that can make payment practically effortless. You can also get started by scanning the QR code on the back of the bill.

Please mail this portion with your payment. Make check payable to: Reliant



P. O. Box 3765
Houston, TX 77253-3765
PUCT Certificate #10007

Eden Pointe at Wilcrest
PO BOX 5169
OAK BROOK IL 60522-5169



Make a CARE donation*

☐ \$1 ☐ \$5 ☐ \$10 ☐ Other

*Read more about the CARE bill assistance program on the next page

\$

Account number **23 337 818 - 1**
\$38.34 is due on **05/30/2025**

Payment amount

\$

Amount due if after due date: \$40.26

RELIANT
PO BOX 650475
DALLAS TX 75265-0475



0200114730555

012100002333781817000000038340000000402660

Meter usage

ESI ID: 1008901012165885013100	Billing days	kWh multiplier	Current meter read	Previous meter read	kWh usage
Meter number: 188288035	29	1	13,957 (05/13/2025)	13,740 (04/15/2025)	217

The average price you paid for electricity service this month (per kWh) = \$0.172

Payment options**Pay by QR code**

Scan to make a payment.

**Pay online**

Visit reliant.com/pay

Pay by phone

Call 713-207-7243 or
1-866-222-7100 to pay by credit
card or bank account

Pay by mail

Mail a check to:
Reliant, P.O. Box 650475
Dallas, TX 75265-0475

Understanding your bill

Base charge	Energy charge	Energy Delivery Charges
A charge assessed during each billing cycle without regard to the customer's demand or energy consumption	The amount of electricity you used (shown in kWh) times the price you pay per kWh	The total amounts assessed by a Transmission and Distribution Service Provider "TDSP" for the delivery of electricity to a customer over poles and wires and other TDSP facilities not including discretionary charges. These charges are set by the Public Utility Commission of Texas and are charged to every customer, regardless of provider.



* CARE: We're proud to offer the Community Assistance by Reliant Energy (CARE) program to assist Reliant customers facing financial hardship in paying their electricity bills. This program is possible thanks to Reliant and customer contributions. To help neighbors in need, you can add a donation to your paper bill payment or log in to reliant.com to add a donation to your online bill payment. To learn more, visit reliant.com/aboutcare.

CENTERPOINT ENERGY UPDATE - The last time CenterPoint Energy changed its rates affecting the Delivery Charges line item on this account was 04/28/2025.

Notice to Customers -- The practice of adding charges for unrequested products or services is known as "cramming" and is prohibited by law. If you believe that any charge for a product or service appears on your bill has not been authorized by you, call Reliant at 1-800-894-6678 and request an investigation of this charge. If you are dissatisfied with our investigation, you may file a complaint with the Public Utility Commission of Texas (PUCT) at PO Box 13326, Austin, Texas, 78711-3326. PUCT phone number: Local (512) 936-7120, Toll-free in Texas (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136 or toll-free at 1-800-735-2988.

Miscellaneous Gross Receipts Tax Reimbursement: -- The Gross Receipts Tax (GRT) is a tax by the State of Texas on sellers of electricity. The GRT is imposed on sellers of electricity making sales to customers in incorporated cities or towns with a population greater than 1,000, and ranges from 0.581% to 1.997%. This tax reimbursement is applicable regardless of customer tax status.