

Billing date:
04/14/2025

Date due:
04/30/2025

Amount due:
\$639.93

Current due date does not extend date due for previous amount due.

Account information

Customer name: **Eden Pointe at Wilcrest**
Invoice number: **146 005 077 844**
Service address: **1307 WILCREST DR 4704 HOUSTON TX 77042-1600**
Reliant account: **23 337 815 - 7**
Reliant SecureSM36 for Business
Chat online at **reliant.com**
TDD Device for Hearing Impaired: **1-888-467-3542**
1-800-894-6678 Mon-Fri 7am - 7pm
For outages or emergencies: call Centerpoint Energy at **1-800-332-7143**

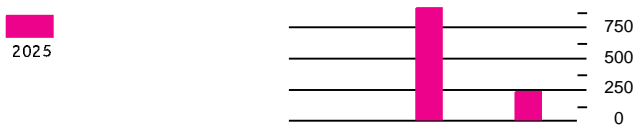
Bill summary

Billing period: **29 days (03/13/2025 - 04/11/2025)**

Previous amount due	\$567.19
Payments	\$0.00
Balance forward	\$567.19
Other charges	\$31.16
Current charges	\$41.58
Amount due:	\$639.93

TX001

Electricity usage details



Billing period	MAR	APR
Electricity used (kWh)	971	242
Average low temp	48°	61°
Average high temp	69°	80°

*Temp Source: National Weather Service Region: Houston, Texas

Pay by 04/30/2025 to avoid the 5% late fee charge
Amount due if after due date: \$642.51

Ways to pay

Visit reliant.com/pay for ways to pay online, by phone, or even at select in-person locations. Plus, discover tools that can make payment practically effortless. You can also get started by scanning the QR code on the back of the bill.

Please mail this portion with your payment. Make check payable to: Reliant

Make a CARE donation*
 \$1 \$5 \$10 Other

*Read more about the CARE bill assistance program on the next page

\$

Account number **23 337 815 - 7**
\$639.93 is due on **04/30/2025**

Payment amount

\$

Amount due if after due date: \$642.51

Eden Pointe at Wilcrest
PO BOX 5169
OAK BROOK IL 60522-5169



RELIANT
PO BOX 650475
DALLAS TX 75265-0475



Account transaction details

Payments	
Payment	0.00
Total payments	\$0.00

Other charges	
Late Payment Penalty	21.16
Disconnect Notice Fee	10.00
Total other charges	\$31.16

Meter usage

Service Address
1307 WILCREST DR 4704 HOUSTON TX 77042-1600

ESI ID: 1008901001900376020109	Billing days	kWh multiplier	Current meter read		Previous meter read		kWh usage
Meter number: I92085140	29	1	88,313 (04/11/2025)	-	88,071 (03/13/2025)	=	242

Current electricity charges

Reliant SecureSM 36 for Business
Billing period: **29 days (03/13/2025 - 04/11/2025)**

Base Charge		2.95
Energy Charge	242 kWh @ \$0.093000/kWh	22.51
CenterPoint Energy Delivery Charges		14.90
Gross Receipts Tax Reimbursement		0.81
Sales Tax 1%		0.41

The average price you paid for electricity service this month (per kWh) = **\$0.167**

Thank you for being a valued customer. Your current plan is effective through October 31, 2027. Before this date, you will receive information about your plan options. Feel free to call us at 1-800-894-6678 if you have any questions.

Current charges \$41.58

Payment options

Pay by QR code
Scan to make a payment.



Pay online
Visit reliant.com/pay

Pay by phone
Call 713-207-7243 or
1-866-222-7100 to pay by credit
card or bank account

Pay by mail
Mail a check to:
Reliant, P.O. Box 650475
Dallas, TX 75265-0475

Understanding your bill

Base charge	Energy charge	Energy Delivery Charges
A charge assessed during each billing cycle without regard to the customer's demand or energy consumption	The amount of electricity you used (shown in kWh) times the price you pay per kWh	The total amounts assessed by a Transmission and Distribution Service Provider "TDSP" for the delivery of electricity to a customer over poles and wires and other TDSP facilities not including discretionary charges. These charges are set by the Public Utility Commission of Texas and are charged to every customer, regardless of provider.



* CARE: We're proud to offer the Community Assistance by Reliant Energy (CARE) program to assist Reliant customers facing financial hardship in paying their electricity bills. This program is possible thanks to Reliant and customer contributions. To help neighbors in need, you can add a donation to your paper bill payment or log in to reliant.com to add a donation to your online bill payment. To learn more, visit reliant.com/aboutcare.

CENTERPOINT ENERGY UPDATE - The last time CenterPoint Energy changed its rates affecting the Delivery Charges line item on this account was 03/01/2025.

Notice to Customers -- The practice of adding charges for unrequested products or services is known as "cramming" and is prohibited by law. If you believe that any charge for a product or service appears on your bill has not been authorized by you, call Reliant at 1-800-894-6678 and request an investigation of this charge. If you are dissatisfied with our investigation, you may file a complaint with the Public Utility Commission of Texas (PUCT) at PO Box 13326, Austin, Texas, 78711-3326. PUCT phone number: Local (512) 936-7120, Toll-free in Texas (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136 or toll-free at 1-800-735-2988.

PUCT-required notice: Involuntary load shedding: If there's a situation where there's not enough electricity supply to meet customer demand (load), the Electric Reliability Council of Texas (ERCOT) may instruct your Transmission and Distribution Service Provider (TDSP) company to implement temporary service interruptions. This is done to help protect the electric grid and is known as **involuntary load shedding**, and it will be conducted based on the TDSP's procedures. For more information and to learn how you can help conserve energy, visit reliant.com/loadshed.

Notice: Certain customers may be eligible to apply for the following designations based on their medical status or the nature of the business:

- **Critical care residential customer:** A residential customer who has a person permanently residing in his or her home who has been diagnosed by a physician as being dependent upon an electric-powered medical device to sustain life.
- **Chronic condition residential customer:** A residential customer who has a person permanently residing in his or her home who has been diagnosed by a physician as having a serious medical condition that requires an electric-powered medical device or electric heating or cooling to prevent the impairment of a major life function through a significant deterioration or exacerbation of the person's medical condition.
- **Critical load public safety customer:** A non-residential customer for whom electric service is considered crucial for the protection or maintenance of public safety, including but not limited to hospitals, police stations, fire stations, and critical water and wastewater facilities.
- **Critical load industrial customer:** An industrial customer for whom an interruption or suspension of electric service would create a dangerous or life-threatening condition on the retail customer's premises.

You can apply for the applicable designation, which affords certain protections. Please contact Reliant for more information. Critical care residential customer and chronic condition residential customer designations require an application your physician completes and submits to your Transmission and Distribution Service Provider (TDSP) on your behalf. Critical load public safety customer and critical load industrial customer designations require you to complete an application with your TDSP.

Multiple Bills Notice-- You are receiving more than one invoice in a 30-day period for operational reasons. Please remit the total amount shown by the due date indicated on this invoice. If you require additional time to pay, please contact one of our customer care representatives at 1-800-894-6678. We apologize for any inconvenience this may have caused you.

Reminder Notice -- This invoice indicates that you have an unpaid balance on your account. If payment has been made, please disregard; otherwise, we appreciate your prompt payment. Thank you.

Miscellaneous Gross Receipts Tax Reimbursement: -- The Gross Receipts Tax (GRT) is a tax by the State of Texas on sellers of electricity. The GRT is imposed on sellers of electricity making sales to customers in incorporated cities or towns with a population greater than 1,000, and ranges from 0.581% to 1.997%. This tax reimbursement is applicable regardless of customer tax status.

