

Reliant account: 23 308 515 - 8

Customer Name: EDEN POINTE LLC

Invoice Number: 321002421792

Service Address		Current Electric Charges Detail	
1307 WILCREST DR BS15 HOUSTON TX 77042-1600		30 Day Billing Period From 08/12/2025 To 09/11/2025	
For outages or emergencies: call CenterPoint Energy at 1-800-332-7143		BMF Fixed Price	
ESI ID: 1008901012165885236100		Actual Consumption * Price	140 kWh @ \$0.068900/kWh 9.65
Electric Usage Detail		Nodal Congestion Charge	2.02
Demand	1 kVA	TDSP Customer Charge	2.01
Meter Number: I88407762		Delivery Point Charge	2.95
Current Meter Read 09/11/2025	61627	Energy Efficiency Cost Recovery Factor(EECRF)	0.44
Previous Meter Read 08/12/2025	61487	Rate Case Expenses Surcharge	0.01
kWh Multiplier	1	PUC Mandated Refund	-0.05
kWh Usage	140	Temporary Emergency Electric Energy Facilities	0.20
Demand	1KVA	Distribution Cost Recovery Factor	0.28
		Transmission Cost Recov Factor	1.71
		Distribution Charge (DUOS)	2.51
		Sales Tax 1%	0.20
		Current Charges	\$19.93
		The average price you paid for electricity service this month (per kWh)	\$0.137

Thank you for being a valued customer. **Your current plan is effective through your meter read on or after September 30, 2029.** Before this date, you will receive information about your plan options. Feel free to call us at 1.866.RELIANT at any time if you have questions.

Notice to customers: The practice of adding charges for unrequested products or services is known as "cramming" and is prohibited by law. If you believe that any charge for a product or service that appears on your bill has not been authorized by you, call Reliant at 1-877-505-3833 and request an investigation of this charge. If you are dissatisfied with our investigation, you may file a complaint with the Public Utility Commission of Texas (PUCT) at PO Box 13326, Austin, Texas, 78711-3326. PUCT phone number: local 512-936-7120, toll-free in Texas 1-888-782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at 512-936-7136 or toll-free at 1-800-735-2988.

*CARE: We're proud to offer the Community Assistance by Reliant Energy (CARE) program to assist Reliant customers facing financial hardship in paying their electricity bills. This program is possible thanks to Reliant and customer contributions. To help neighbors in need, you can add a donation to your paper bill payment or log in to reliant.com to add a donation to your online bill payment. To learn more, visit reliant.com/aboutcare.



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Hurricane Preparedness Guidelines***IF YOU ARE UNDER A HURRICANE WARNING, FIND SAFE SHELTER RIGHT AWAY.*****When a hurricane is 36 hours from arriving**

- Turn on your TV or radio in order to get the latest weather updates and emergency instructions.
- Restock your emergency preparedness kit. Include food and water sufficient for at least three days, medications, a flashlight, batteries, cash, and first aid supplies. <https://www.ready.gov/build-a-kit>

When a hurricane is 18-36 hours from arriving

- Bookmark your city or county website for quick access to storm updates and emergency instructions.
- Bring loose, lightweight objects inside that could become projectiles in high winds (e.g., patio furniture, garbage cans); anchor objects that would be unsafe to bring inside (e.g., propane tanks); and trim or remove trees close enough to fall on the building.

When a hurricane is 6-18 hours from arriving

- Turn on your TV/radio, or check your city/county website every 30 minutes in order to get the latest weather updates and emergency instructions.
- Charge your cell phone now so you will have a full battery in case you lose power.

When a hurricane is 6 hours from arriving

- If you're not in an area that is recommended for evacuation, plan to stay at home or where you are and let friends and family know where you are.
- Close storm shutters, and stay away from windows. Flying glass from broken windows could injure you.
- Turn your refrigerator or freezer to the coldest setting and open only when necessary. If you lose power, food will last longer. Keep a thermometer in the refrigerator to be able to check the food temperature when the power is restored.

Survive DURING

- If told to evacuate, do so immediately. Do not drive around barricades.
- If sheltering during high winds, go to a FEMA safe room, ICC 500 storm shelter, or a small, interior, windowless room or hallway on the lowest floor that is not subject to flooding.
- If trapped in a building by flooding, go to the highest level of the building. Do not climb into a closed attic. You may become trapped by rising flood water.

Be safe AFTER

- Listen to authorities for information and special instructions.
- Do not touch electrical equipment if it is wet or if you are standing in water. If it is safe to do so, turn off electricity at the main breaker or fuse box to prevent electric shock.
- Avoid wading in flood water, which can contain dangerous debris. Underground or downed power lines can also electrically charge the water.

Reminder Notice -- This invoice indicates that you have an unpaid balance on your account. If payment has been made, please disregard; otherwise, we appreciate your prompt payment. Thank you.
